



educational programmes for people delivering healthcare

What happened in the session?

compiled from 4Ps experience to date at different locations

Action planning

Summing up and presentation

At the fifth and final session, participants summed up their work and presented it to the rest of their department, members of the Trust Board and senior clinicians. They then had dedicated time to look at how they wanted to move things forward.

This session did four things.

- 1 It brought together the projects that individual members of staff had been working on, and looked at how they could be extended beyond the department/unit practice.
- 2 It was reflective time. Time was spent looking at the hopes and fears that participants had raised at the first meeting and assessing to what extent these hopes had been achieved and how the fears now looked to them.
- 3 Part of the session was dedicated to participants talking about what they had achieved in the course and where they would like to go next. This resulted in participants being asked to present to the Board, to work with departments to pilot specific projects for the hospital, and the designation of one member of staff to lead the next phase.
- 4 They explored what should happen next. This included agreeing to an away day for the senior staff in the department, and an agreement to work towards patient friendly accreditation.