

# Public Involvement

Working with users on committees  
and groups



# User as Citizen

## Issues

- clarity of function
- selection of representatives
- accountability
- structural clarity



# Lay Participation

- why should there be lay participants in service planning?
- what are the benefits that you have seen in practice?
- what are the problems you have experienced?

# Is 'Lay' the right word?

- what language do we feel comfortable with when describing the users of our services?
- what language do we use to describe ourselves when we use services?
- what words are we comfortable with when discussing involvement of users?

# **What lay involvement in service planning means to me (include your professional role)**

**one statement only per post-it**



# Projects

- itemise the work in progress
- document the needs
- celebrate the success.



# Evaluation

- enhanced clarity about functions and forms of public involvement
- confidence to set up a group
- confidence to challenge why a group want a user member
- agree a protocol for recruiting and introducing a member to a policy or planning group.