

4^{Ps}

Development programmes for people in healthcare

Sample Programme, 2

Creating opportunities for involvement

Session Two – Information to Patients

Detailed Programme for Facilitators

Date

Location

1.00pm Check room etc.
1.30pm Delegates registration & lunch

Timing guidelines

2.00pm	Welcome back, before move to today's topic going straight into small groups (let them chose who with? or split those with clinical interface and those without? A.n.other?) to discuss	F1
	Reflections since last time about involving patients Burning issues in workplace that are major preoccupations (irrespective of involvement) Put key elements, collectively, on flipchart Be prepared to feedback very briefly Take feedback	F1/F2
2.25pm	Where we have got to Follow up from elements covered in Why Involve Input, background to public involvement Continuum (Patients as patients; resources; partners) Selection/representation. Purpose & aims of this session	F2
2.40pm	Small groups (let them chose who with? A/a) What information do you think patients need in order to be partners in decision taking?	F1

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(May need to focus this a bit more by giving or asking them to identify specific points on patient journey like during tests; at diagnosis; treatment options; during treatment; when things go wrong; discharge)

Put on flipcharts and be prepared to feedback briefly (different people)

3.00pm Take feedback and pull out what they think patients should have/what do in practice F1,F2
[pick up on notes, consent etc]
Input from F2

3.15pm Tea

3.30pm Introduction to letter sharing F1
In NHS plan etc.

3.35pm What makes a good letter? F1
[small group work re e.g.s of actual letters. F1 to prepare]
Flip chart key points, be prepared for brief feedback (different people)

4.00pm Bringing together the learning F2
Tell them about monies for pilots, give web ref

4.15pm Small group F1
How might the internet be used to enhance the patient partnership?

Feedback and reporting a/a

4.35pm Pulling session together F2
What issues will we work on?

4.55pm Evaluation F1

[hand outs on plain layout, top tips etc. from letter sharing symposium]
?? HIV specific articles
Accreditation criteria